

Pure Blue Swim Merchandise Return Form

IMPORTANT: Please carefully read through our Pure Blue Swim Return and Exchange Policies before sending back any merchandise to make sure you meet the return qualifications. Improper/ineligible returns will be sent back to you at your expense. Our complete return policy can be found on our website, www.PureBlueSwim.com. Or give us a call or send us an email and we would be happy to mail, fax or email it to you. Email: info@pureblueswim.com. Toll Free 1-877-877-SWIM(7946).

HOW TO RETURN YOUR ITEM: If your merchandise is eligible for return, simply fill out the Merchandise Return Form and enclose it with the return you are sending back to us. Please fill out the form COMPLETELY including all contact information and original order number. Failure to do so may delay or even void the processing of your return. Please allow 1-2 weeks from the date we receive your return for it to be processed and refunded.

HOW TO EXCHANGE YOUR ITEM: If you wish to exchange an item, simply fill out the replacement order section on the merchandise return form and enclose the form with the item you are sending back to us for exchange. If the exchange item is more/less expensive than the item you are returning, you will be charged/credited for the difference. Your exchange will be processed and shipped back out within one to two weeks from the date that we receive your item.

FASTER EXCHANGE: If you wish to speed up the exchange process, simply place a new order for the item that you would like and follow the return process to send back the item you are exchanging. This way, you will get the new item in your hands without having to wait for the exchange processing time.

RETURN SHIPPING CHARGES: If you are exchanging an item, the credit card/account you used on your initial order will be charged for the actual cost of shipping out your exchange item(s) to you. If your original order was placed on our website and was shipped for free and the item(s) you are returning brings your original order total back under \$100 (the amount that qualifies for free shipping), a \$7.99 retroactive shipping charge will be deducted from your refund.

Please send back all returns/exchanges to: **Pure Blue Swim
Attn: Returns Dept
13810 24th Ave North, Suite 430
Plymouth, MN 55441**

Please Check One:

Send Replacement Listed Below Credit My Account Refund My Credit Card Send a Refund Check

Original Receipt/Invoice #: _____ Original Order Date _____ Return Date _____ Contact Name: _____ Contact Phone: _____ Contact email: _____	Ship To Address for Exchange: Name: _____ Address: _____ City, St, Zip: _____
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Please List the Item(s) being returned:

Style #	Description	Color	Size	Qty	Price	Code

Return Code
AR - Arrived Damaged
CE - Customer Error
DE – Defective*
EX - Exchange
LD – Late Delivery
RS – Returning Samples
UN - Unsatisfied
WA – Wrong Address
WI – Wrong Item
WS – Wrong Size

Replacement Order:

Style #	Description	Color	Size	Qty	Price	Code

*If you are returning any defective items, please indicate how and where the item is defective: _____